

GoDaddy Root Certificate Update

Walking through the steps below should help you successfully install the GoDaddy root certificate.

1. Go to <https://certs.godaddy.com/anonymous/repository.pki> in your browser.
2. Click the gdroot-g2.crt link under the *Go Daddy Class 2 Certification Authority Root Certificate* heading.
3. Click the "Save" button.
4. Choose a location on your computer where you can easily find the certificate to install it.
5. If you right-click on the file you should get an install option.
6. Follow the prompts.
7. Click next through all the prompts until it is finished.

PLEASE NOTE: The GoDaddy Root Certificate Update problem is an issue with Microsoft's updates. This is not an issue with InterActive Academy's website, only viewing it on certain devices. However, to help our customers with our easy registration process, we feel it's best to provide our customers with this information.

InterActive Academy's front desk staff will not be able to help you with this update.